

Microsoft Authenticator App

From **February 1st 2027**, Microsoft will completely turn off text message verification to sign into accounts. After this date, you **must** use the authenticator app (or another future approved method, of which we are currently evaluating options) to sign in to your college account.

We strongly advise you complete the steps when you join GC to ensure you have access to your GC accounts throughout the year to avoid any disruption to you having access to your account.

What should you do next?

We strongly encourage everyone to switch to the **Microsoft Authenticator App** as soon as possible, so you are set up well ahead of the February deadline. If you are already using the App, then please move onto the below highlighted text.

Using the app is faster, more secure, and works even if you don't have mobile phone signal.

1. Download the App: Download the free Microsoft Authenticator app (blue icon with a white padlock – published by Microsoft) from the Apple App Store or Google Play Store onto your mobile phone.
2. Open the App: Tap Add Account (or the + icon) and select Work or school account.
3. Get the QR Code (on a college computer or laptop):
 - Go to aka.ms/mfasetup
 - Sign in with your college email, password, and current MFA method – **please note – your first sign-in must be at college.**
 - Click “add a sign-in method” and choose authenticator.
 - Click Next until a QR code shows on your screen.
 - Scan & Confirm: On your phone, select Scan a QR code, point the camera at the computer screen, and type code displayed to complete setup. If you don't have a phone that supports apps or need extra help, please contact the IT Helpdesk – itsupport.helpdesk@gloscol.ac.uk

