



For **new** or **existing** staff

Plumbing and Domestic Heating Technician Apprenticeship Level 3

Delivered by Gloucestershire College

Plumbing and Domestic Heating Technicians plan, select, install, service, commission and maintain all aspects of plumbing and heating systems. Plumbing and domestic heating technicians can find themselves working inside or outside a property. Customer service skills and being tidy and respectful are important qualities as they can often find themselves working in customers' homes as well as on building sites.

It is important for a plumbing and heating technician to be able to work independently or as a team and use their knowledge and skills to ensure that both the system and appliances are appropriately selected and correctly installed, often without any supervision, and done so in a safe, efficient and economical manner to minimise waste.

Delivery model and duration:

Apprentices will attend college for one day per week. Theory lessons will be reinforced in the workplace and practical skills will be practiced and enhanced in college and the workplace. This can be supported by some remote delivery if required.

Duration: 48 months including End Point Assessment

Ideal for:

- Plumber
- Domestic Heating Engineer/installer
- Plumbing and Domestic Heating Engineer/installer

The apprenticeship will cover the following core areas:

- Health and safety processes
- Core plumbing systems
- Electrical components and control system
- Plumbing science and
- Principles of fossil fuels
- Honesty and Integrity
- Enthusiasm and positive attitude
- Willingness to learn

Benefits to business

- Nurture loyal and competent members of staff
- Gain employees who have the relevant knowledge and skills to succeed in their role
- Upskill existing members of staff

Qualification:

- City & Guilds Level 3 Plumbing and Domestic Heating Qualification
- Gas Safe Certificate upon End Point Assessment completion



Completers may want to progress to

- Unvented ticket
- Becoming a Business Owner

Entry Criteria:

- 5 GCSE's A – C (9 – 4) including English, Maths and a Science

Benefits for learners

- Receive training from experts with years of industry experience
- Gain a nationally recognised qualification
- Become occupationally competent
- Advance career aspirations



Why work with Gloucestershire College

We will work in partnership with you to help you achieve your business objectives by providing exceptional apprenticeship programmes, a comprehensive range of staff training and skills development courses and access to an unrivalled resource of motivated and work ready employees.

01452 563400

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End Point Assessment

The End Point Assessment will test the entire Standard, and be undertaken as follows:

- Practical Product
- Professional Discussion
- Design Project
- Multiple Choice Exam
- Commissioning of a System

Components

- Phase 1, 2, 3, 4 and Level 3 Plumbing and Domestic Heating Qualification prior to end point assessment

Knowledge

Unit	Overview
Health and safety	Understand health and safety legislation, codes of practice and safe working practices
Core plumbing systems	Understand selection, planning, installation, testing, commissioning and de-commissioning, service, maintenance, fault diagnosis and repair techniques on cold water, hot water, central heating, above ground drainage and rainwater systems
Electrical components and control systems	Understand installation and testing techniques for electrical components and control systems on plumbing and domestic heating systems
Plumbing science and processes	Understand scientific plumbing, domestic heating and mechanical principles
Principles of environmental technology systems	Understand the principles of domestic mechanical environmental technology systems
Principles of fossil fuels	Understand the principles of fuel combustion, ventilation and fluing arrangements within a domestic environment
Customer service	Understand the principles of high quality customer service and establishing the needs of others (colleagues, customers and other stakeholders). Respect the working environment including customer's properties
Communication	Understand different communication methods, how to communicate in a clear, articulate and appropriate manner and how to adapt communication style to suit different situations

Skills

Unit	Overview
Working Safely	Operate in a safe working manner by adhering to health and safety legislation, codes of practice and applying safe working practices
Core plumbing system techniques	Apply selection, planning, installation, testing, commissioning and de-commissioning, service, maintenance, fault diagnosis and repair techniques on cold water, hot water, central heating, above ground drainage and rainwater systems
Electrical components and control systems techniques	Apply installation and testing techniques for electrical components and control systems on plumbing and domestic heating systems
Supervisory skills	Take responsibility for own work and safety and welfare of others. Oversee and organise the programme of work and work environment Carry out work and manage resources in an environmentally friendly manner

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