

Infrastructure Technician Apprenticeship Standard

This Apprenticeship Standard is designed to provide you with qualified Infrastructure Technicians who can help internal and external customers to be productive when using technology in their own jobs by using tools to problem solve and trouble shoot non routine problems. They will be able to set people up on systems, provide support when it's needed and rectify issues to maintain the organisation's productivity.

Delivery model: Training will be delivered in College and Quanta

Duration: Minimum of 18 months

Ideal for:

Help Desk Technician
First or Second Line Support
IT Infrastructure Technician
Network Support

The apprenticeship will cover the following core areas:

Communications
IT security
Remote infrastructure
Data
Problem solving
Work-flow management
Health and safety
The Waste Electrical and Electronic Equipment directive

Benefits for Learners

Gaining industry recognised professional qualification
Developing skills that will increase your career potential
Industry support from industry experienced staff working with the British Computing Society
Working with the British Computing Society

Components

English and maths functional skills Level 2

End Point Assessment

The final, end point assessment is completed in the last few months of the apprenticeship. It is based on:

Portfolio of evidence – produced towards the end of the apprenticeship, containing evidence from real work projects which have been completed during the apprenticeship, usually towards the end, and which, taken together, cover the totality of the standard, and which is assessed as part of the end point assessment

Synoptic project - giving the apprentice the opportunity to undertake a business-related project over a one-week period away from the day to day workplace

Employer reference

Interview - exploring what has been produced in the portfolio and the project as well as looking at how it has been produced

An independent assessor (from the BCS) will assess each element of the end point assessment and will then decide whether to award successful apprentices with a pass, a merit or a distinction.

Entry Requirements

5 GCSEs grades 9-4 (A-C) including maths, English and a technology subject.

What's Next

Upon completion apprentices can apply to be on the register of IT Technicians confirming SFIA Level 3 professional competence.

What next? Network Engineer Level 4

Your Options

	Start Date	End Date	Course Level
Infrastructure Technician Apprenticeship Standard (Part Time)			
Gloucester	TBC	TBC	3

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