

Understanding Working in the Health Care Sector

This FREE on-line nationally accredited qualification provides a broad and balanced introduction to help you develop a career in the health sector.

Learn about best practice for a wide range of health sector roles
Improve your communication skills to enhance interactions with service users
Formalise your understanding and knowledge of your current healthcare role
Gain industry-relevant skills and take your first steps into the health sector

Each unit contains an assessment to demonstrate your knowledge of each subject area. Once you successfully complete all units you will achieve a Level 2 Certificate in Understanding Working in the Health Sector.

Unit 1: Understand the role of the healthcare worker

Exploring a work role in a healthcare setting
Understanding working relationships in a healthcare setting
The importance of working in ways that are agreed with the employer
The importance of working in partnership with others in healthcare settings
The limits of own expertise and knowledge and when to refer to others
How to present a positive image of self, organisation and service.

Unit 2: Communication skills for working in the health sector

How to promote effective communication
How to meet the communication needs of individuals
How to maintain accurate and complete records
How to maintain confidentiality.

Unit 3: Personal development in the health sector

How to identify own personal development needs
Ways to support own personal development
How a personal development plan can contribute to own learning and development

Unit 4: Health, safety and security in the health sector

How to assist in maintaining a healthy, safe and secure working environment consistent with legislation and organisational policies and procedures
The use of risk assessments in relation to health and safety
How to reduce the spread of infections in healthcare settings
How to summon immediate help in an emergency

The need for, and ways of reporting incidents related to health, safety and security.

Unit 5: Understand quality standards that apply in healthcare settings

Quality standards that apply to healthcare settings

How quality standards are monitored, evaluated and maintained in the health sector

How to use resources efficiently to support quality standards.

Unit 6: Equality and diversity in the health sector

The importance of diversity, equality and inclusion

How legislation and codes of practice support equality and diversity

How to work in ways that support equality and diversity

How to access information, advice and support about diversity, equality, inclusion and discrimination.

Course duration

15 weeks

Recommended study

10 hours per week

Study requirements

No existing qualification required

What computer software will I need?

To study online with vision2learn you will require the following:

An Internet enabled PC running Microsoft Windows operating system

A Web browser (JavaScript and Cookie enabled)

An active email account

Microsoft Word or a similar word processing software program. (You may need additional software programs for IT courses – please contact us for more information.)

Adobe Reader

Adobe Flash Player (version 9.0 or higher)

Supported web browsers

We currently support the following web browsers.

Internet Explorer 11

Microsoft Edge *
Google Chrome *
Mozilla Firefox *

* Microsoft Edge, Firefox and Chrome follow a continuous release policy. We will support the last 2 major versions of each of these browsers.

Please ensure that your browser has JavaScript and Cookies enabled as this will be required in order to access our e-learning platform and courses. If you are still unsure, you can visit whatismybrowser.com to check your system meets with our minimum requirements.

Entry Requirements

The course is aimed at those 19 years (as at 31st August 2020) and over.

Once we receive your application we will send you an email link to complete your registration.

When applying for one of our free courses you will be asked to supply a copy of your ID, which can be either a passport, driving licence, birth certificate or national identity card. If you were born outside the EU, you must have proof of residency status and you will need to provide a copy for our records. If you have declared you are in receipt of benefits you will also need to provide us with evidence of this.

Please note whilst there is no limit to the number of free courses you can complete, you can only study one free course at a time.

In some instances fully funded applications are subject to postcode eligibility.

What's Next

Your Options

| | Start Date | End Date | Course Level |
|--|------------|----------|--------------|
| Understanding Working in the Health Care Sector (Part Time) | | | |
| Online | 01/08/22 | 31/07/23 | 2 |